



Privacy

This privacy policy applies to backupspider.com, websites owned and operated by Futuron Solutions Inc. This privacy policy describes how we collect and use the personally identifiable information you provide on our website.

Collected Information

We collect personally identifiable information from our customers in a variety of ways, including through online forms for ordering services, and other instances where users are invited to volunteer such information.

Collected data is information that identifies you personally, such as: name, email address, postal address, telephone number, credit card information, and other billing information. This information is used for billing of our services only. With this information, you can expect to receive billing notices, renewal reminders, informational and marketing emails, and important service related correspondence. If you do not wish to provide us with this information or do not wish to receive communications from us, do not order our services. When you order service from us a customer billing account will be created, we also may request to collect your gender and birthdate.

We may also collect information about users access to our website and or billing system by using cookies. This information is for internal use only.

What are Cookies?

Cookies are used by us. These cookies are used in analyzing trends, administering our website, tracking users' movements around the site and to gather demographic information about our user base as a whole, not individual consumers.

We use cookies to remember user settings such as language preference, for authentication, and within our billing system. Users can control the use of cookies at their individual browser level. If you reject cookies, you may still use our website, but your ability to use some features or areas of our site may be limited.

Log Files

Like usually most standard websites, we use log files. This information may include internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, platform type, date/time stamp, and number of clicks to analyze trends, administer the site, track user's movement in the aggregate, and gather broad demographic information for aggregate use. None of the information stored in the log files is linked to personally identifiable information.

How we use this information

We may use the personally identifiable information collected by us to contact customers regarding products and services offered us. We do not share any of our gathered information with any third party.

We use credit card processing company PayPal to bill you for our service. PayPal do not retain, share, store or use personally identifiable information for any other purposes. No other third party services are used to provide the services you purchase from us, thusly no personally identifiable information is provided beyond our service.

Offers and Updates

Our customers and users will occasionally receive newsletters or emails with information regarding our services, or special offers.

On some occasions, it may also be necessary to send out service-related announcements. In most cases, users may not opt-out of these communications. If you do not wish to receive them, you have the option to deactivate your account. You may deactivate your account by creating a cancellation request ticket in our billing system.

Legal Disclaimer

Though we make every effort to preserve your privacy, we may need to disclose personally identifiable information when required by law, if we have a good-faith belief that such action is necessary and required to comply with a current judicial proceeding, a court order, subpoena or other legal process served on Futuron Solutions Inc.

We reserve the right to disclose your personally identifiable information as required by law and when we believe that disclosure is necessary to protect our rights and/or comply with a judicial proceeding, court order, or legal process served on our website.

We may disclose your personal information if Futuron Solutions Inc. is involved in a merger, acquisition, or sale of all or a portion of its assets.

Maintenance and Security of Information

The information provided to Futuron Solutions Inc. is saved and may be stored on one or more databases directly or indirectly maintained by us. We do employ industry-standard security measures as outlined in the Account Information Security (AIS) program to protect the confidentiality of the information. Machines that store sensitive customer information are kept in compliance with Payment Card Industry Data Security Standards (PCI-DSS). These machines are heavily secured and firewalled, protected on an internal network, and backups are kept physically protected in secure locations.

While we cannot guarantee that loss, misuse or alteration of data will not occur; we make every effort to prevent such occurrences. Any other particularly sensitive information, such as credit card numbers collected for commercial transactions, is encrypted prior to transmission by you to Futuron Solutions Inc.

The security of your personally identifiable information is important to us. When you enter sensitive information (such as credit card number and/or social security number) on our registration or order forms, we encrypt that information using transport layer security (TLS).

We follow generally accepted industry standards to protect the personally identifiable information submitted to us, both during transmission and once we receive it. However, no method of transmission over the Internet, or method of electronic storage, is 100% secure. Therefore, while we strive to use commercially acceptable means to protect your personally identifiable information, we cannot guarantee its absolute security.

If you have any questions about security on our website, you can contact us by support ticket in our billing system.

Access to Personally Identifiable Information

If your personally identifiable information changes, you may update it by making the changes within your our billing system. Alternatively, you may inform us of any changes by contacting us by ticket in billing system.

Testimonials

We may occasionally display personal customer testimonials and feedbacks on our site in addition to other endorsements. With your consent, we may post your testimonial along with your name. If you wish to update or delete your testimonial, you can contact us by ticket in our billing system.

Your Responsibility

You are responsible for the security of your login usernames and passwords. Make sure you keep them in a safe place and do not share them with others. Always remember to logout after your session ends to ensure that others cannot access your private personally identifiable information. You should take this precaution even if you are not using a public computer, such as at a library or internet café, and even when using a private computer in your home.

Changes to this Policy

We may update this privacy policy to reflect changes to our information practices. If we make any material changes we will notify you by email (sent to the email address specified in your billing account) or by means of a notice on our website prior to the change becoming effective. We encourage you to periodically review this page for the latest information on our privacy practices.